

**Oracle Utilities Customer Care and Billing
Release 2.5.0**

Utility Reference Model

3.3.6 Manage Service Agreement and Landlord
Agreement

August 2016

Oracle Utilities Customer Care and Billing Release 2.5.0 Utility Reference Model 3.3.6 Manage Service Agreement and Landlord Agreement

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Contents

3.3.6 Manage Service Agreement and Landlord Agreement

3.3.6 Manage Service Agreement and Landlord Agreement	1
Brief Description	2
Business Process Diagrams	3
Manage Service Agreement and Landlord Agreement Process Model - Page 1	3
Manage Service Agreement and Landlord Agreement Process Model - Page 2	4
Manage Service Agreement and Landlord Agreement Process Model - Page 3	5

3.3.6 Manage Service Agreement and Landlord Agreement

This section provides a description of the “Manage Service Agreement and Landlord Agreement” business process, including:

- ♦ [Brief Description](#)
- ♦ [Business Process Diagrams](#)
 - ♦ [Manage Service Agreement and Landlord Agreement Process Model - Page 1](#)
 - ♦ [Manage Service Agreement and Landlord Agreement Process Model - Page 2](#)
 - ♦ [Manage Service Agreement and Landlord Agreement Process Model - Page 3](#)

Brief Description

Business Process: 3.3.6 CC&B v2.5 Manage Service Agreement and Landlord Agreement

Process Type: Process

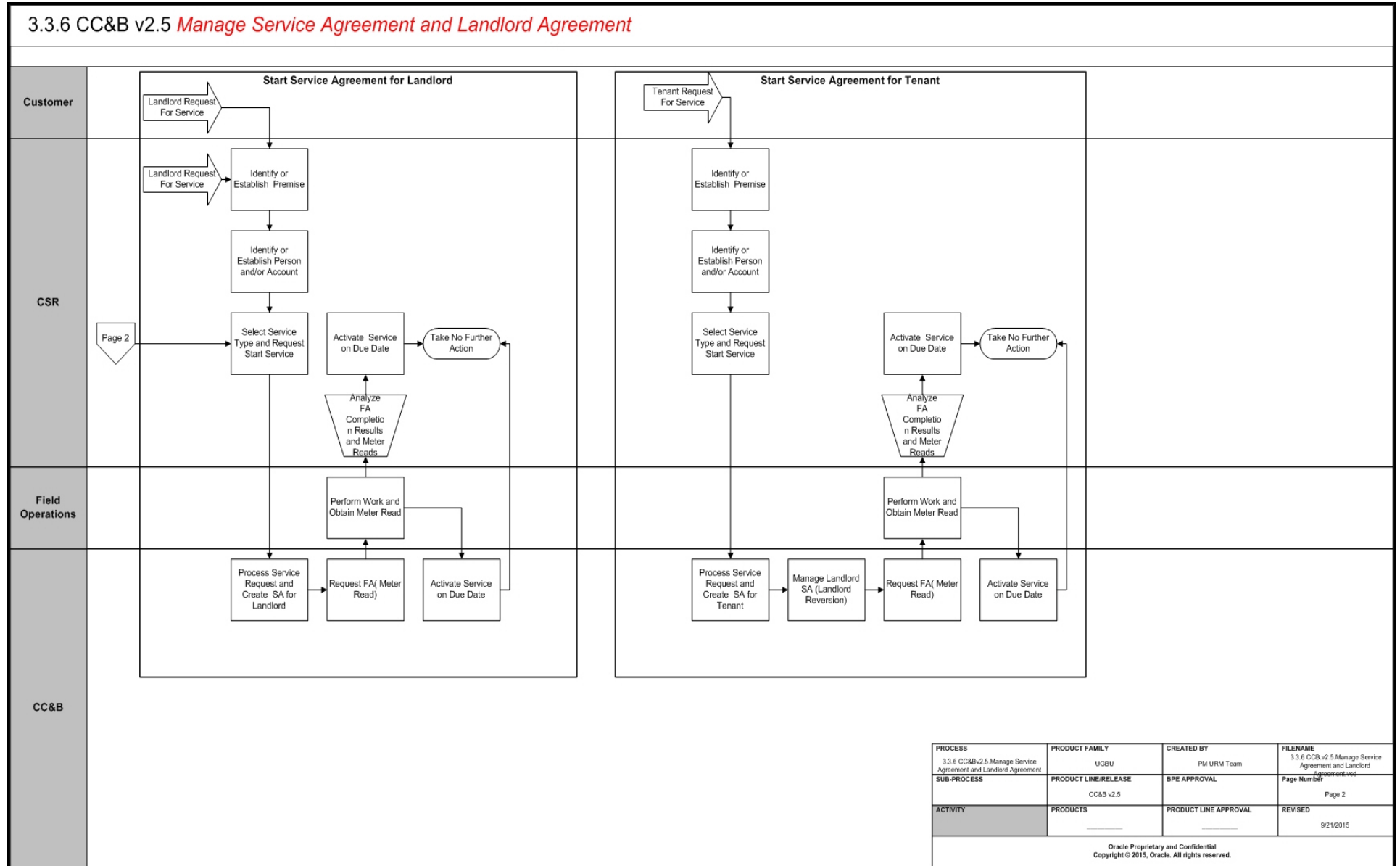
Parent Process: n/a

Sibling Processes: n/a

This business process describes business events that take place when Landlord associated with Property establishes relationships with Utility Organization. These relationships are documented in special service agreement that regulate landlord responsibilities in situations when rental property is vacant, occupied by tenant or service is transferred from tenant to tenant. This process also contains steps that represent typical Premise Management process.

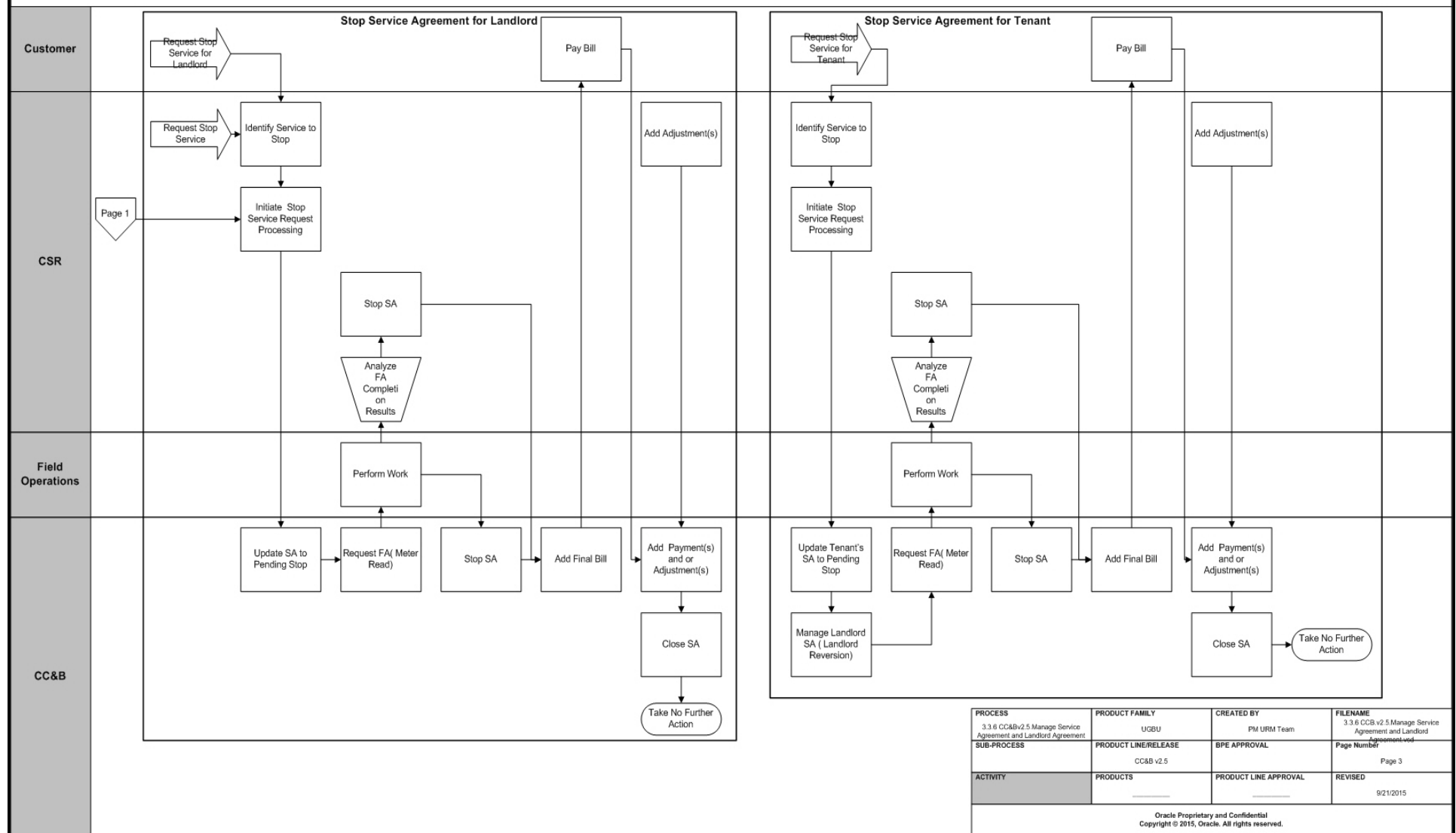
Business Process Diagrams

Manage Service Agreement and Landlord Agreement Process Model - Page 1



Manage Service Agreement and Landlord Agreement Process Model - Page 2

3.3.6 CC&B v2.5 *Manage Service Agreement and Landlord Agreement*



PROCESS	PRODUCT FAMILY	CREATED BY	FILENAME
3.3.6 CC&B v2.5 Manage Service Agreement and Landlord Agreement	UGBU	PM URM Team	3.3.6 CCB v2.5 Manage Service Agreement and Landlord Agreement-v01
SUB-PROCESS	PRODUCT LINE/RELEASE	BPE APPROVAL	Page Number
	CC&B v2.5		Page 3
ACTIVITY	PRODUCTS	PRODUCT LINE APPROVAL	REVISED
			9/21/2015

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Manage Service Agreement and Landlord Agreement Process Model - Page 3

3.3.6 CC&B v2.5 *Manage Service Agreement and Landlord Agreement*

